FAQ

How do I download Eclipse RCP?

You can download the latest version of Eclipse RCP at either:

- Eclipse download page (click on **Eclipse for RCP and RAP Developers**)
- NCSA Ergo download page

How do I setup Ergo-EQ?

See the Environment Setup page and choose the setup guide according to your current version of Eclipse.

Where can I download the Ergo repository file?

Download repositories.xml or contact the Ergo development team.

How do I update the Ergo repository file?

After downloading **repositories.xml**,

1. Start Ergo-EQ, then go to **File > Preferences**
2. Select **File Locations** (on the left hand side of the dialog box)
3. For "Repository update service URL:", replace the text there with **file:/C:/repositories.xml**. Click OK.
4. Restart Ergo

For Mac users on Step 3, if you were to put **repositories.xml** in " /home/my-id/repositories.xml", then you would update that file url to be **file:/home/my-id/repositories.xml .**

How can I subscribe/unsubscribe to a mailing list?

To either subscribe/unsubscribe to a mailing list:

1. **Address** the email to a majordomo server: majordomo@ncsa.illinois.edu
2. **Put** the commands in the message body (**not** in the "Subject:" header)
3. **Begin** the body of the mail message with the commands (in other words, **do not** begin with "Dear majordomo")
   a. To subscribe, type (including the hyphen):
      i. - subscribe ergo-user
      ii. - subscribe ergo-dev
   b. To unsubscribe, type (including the hyphen):
      i. - unsubscribe ergo-user
      ii. - unsubscribe ergo-dev
4. **Add** - end at the end of the message (including the hyphen)

Where are the ergo-settings and the ergo.log files stored in Mac OS X?

ergo-settings and ergo.log are stored inside the Ergo-EQ application. Right click the Ergo-EQ application and select "Show Package Contents" then navigated to Contents/MacOS. Inside this folder you should see both the ergo-settings folder and the ergo.log file.

On the Mac, I get the error "could not load component shared library" when starting ERGO

This is a known issue on some newer versions of Mac OS X. Until we find a permanent fix, you can launch ERGO using the following workaround:

1. Right-click (or Ctrl-Click) the Ergo application icon, and select "show package contents"
2. In the window that opens, navigate to "Contents", then "MacOS"
3. Double-click the Ergo icon
4. If a prompt appears asking whether to run the application, select "Open"